

# Temp Minder™ Online User Guide



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Now that your Temp Minder™ system is installed and sending data, you can login to the Temp Minder™ website to view live temperatures, view and print reports and graphs, and adjust settings. Your temperature data is stored and saved by ICC and is accessible to you for two years. This manual will describe the features available on Temp Minder™ Online.

## Logging In

Go to [www.goicc.com](http://www.goicc.com) and click on Temp login



On the login page please enter your username and password that were provided to you during the post installation training.

After entering your username and password, click on login.



**TIP:** When logging in for the first time you will be prompted to change your password.

**TIP:** If you have forgotten or do not have a username and/or password please call the Integrated Control technical support line at 631-673-5100 or email Integrated Control support at [support@goicc.com](mailto:support@goicc.com).

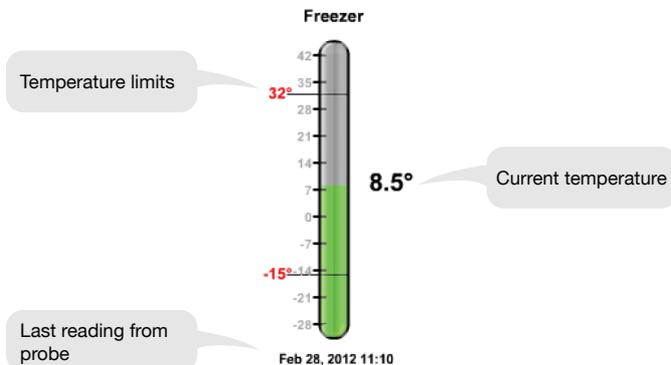
## Menu Options

On the Temp Minder™ Homepage, the four icons on the left hand menu bar are used to navigate to the different features available on Temp Minder Online™.

<p><b>Probes</b> – Returns you to Probes homepage</p>	 	<p><b>Graphs</b> – View and print temperature graphs across any time period</p>
<p><b>Reports</b> – View and print daily, weekly and monthly reports</p>	 	<p><b>Settings</b> – View and edit temperature limits and delay alarm times</p>

## Probes

The probes homepage displays live temperatures. The temperatures are refreshed every 10 - 15 minutes.



### Door Status:



Door open and in alarm

Time in hours and minutes door has been open for.

### Humidity Sensor:



Humidity limits

Current humidity level

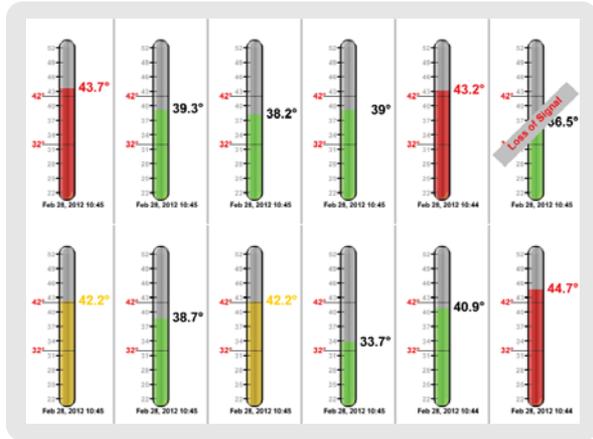
## Probe Conditions

**Probe Yellow** – The temperature is out of range but not in an alarm yet.

**Probe Red** – The temperature is out of range and in an alarm state.

**Loss of Signal** - The probe has not reported temperature data to the display.

**Probe Green** - The temperature is in range.



*TIP: When you click on a probe, the current graph for that location will appear on the screen.*

## Reports

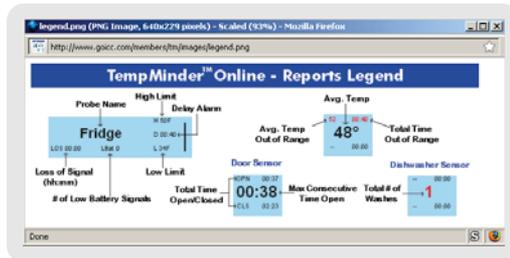
Click on the Reports icon to view historical temperature reports. There are four types of reports available to view. Click on any of the report types to view the reports. Choose the date to view by clicking on the calendar and then clicking on Show. **(Data is stored and available to view for the past two years).**

Report Type :

Date :

## Reports Legend

Click on the “What am I looking at?” button on the bottom of the reports page of the website to view the reports legend. The legend will detail all the information that is viewable on the report.



## Report Types

**Daily Two Hour Report** – Average temperature reading for every two hour period across an entire day.

**Daily Four Hour Report** – Average temperature reading for every four hour period across an entire day.

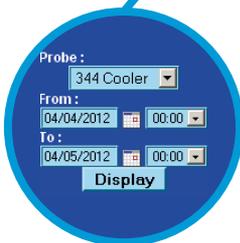
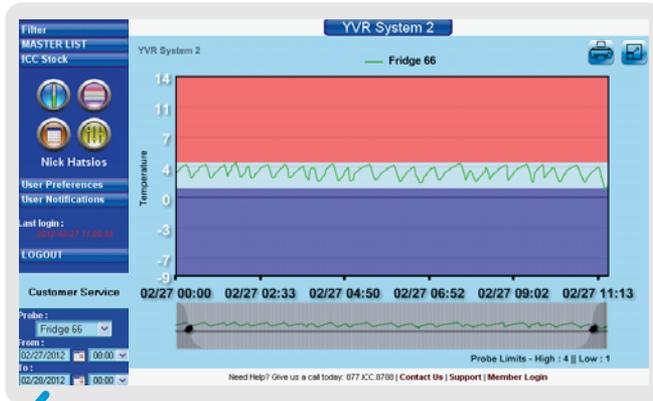
**Weekly Report** – Average daily temperature reading across an entire week

**Monthly Report** – Average weekly temperature reading across an entire month

Location	8:00	10:00	12:00	14:00	16:00	18:00	20:00	22:00	24:00	0			
Sales Therm	65.5°	64.7°	63.9°	68.4°	71.3°	71.5°	71.5°	72.0°	72.0°	68.8°	64.9°	0	
Server Room	71.5°	71.8°	71.4°	71.4°	70.2°	71.2°	71.2°	71.2°	71.1°	71.8°	71.1°	70.2°	0
Fridge	42.4°	42.2°	42.0°	42.1°	43.2°	44.1°	44.3°	43.4°	43.2°	42.8°	42.2°	42.2°	0
AirC	52.8°	51.8°	50.5°	51.0°	48.8°	50.3°	51.5°	52.3°	52.3°	52.5°	52.2°	51.5°	0
DS AirC	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	00:00	0
Freezer	0.2°	0.4°	0.5°	0.7°	-1.8°	7.4°	0.2°	-0.4°	1.0°	0.2°	0.2°	-0.1°	0
HS Freezer	55.5%	55.0%	54.0%	54.5%	61.8%	67.9%	72.0%	67.6%	65.3%	61.8%	58.6%	57.2%	0
Accounting	67.2°	66.3°	65.3°	70.8°	72.1°	72.5°	72.5°	72.2°	71.8°	68.8°	68.2°	66.8°	0

## GRAPHS

Click on graphs to view the graph of any probe across any time period.

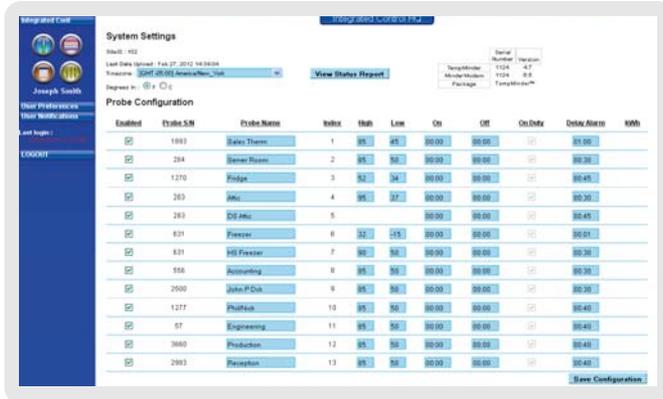


Probe:    
From:      
To:

Choose the probe, date and time range by clicking on the drop down menus in the lower left corner of the graphs page. Hover over any point on the graph to get a temperature reading to the minute.

## SETTINGS

On the settings page you can view and edit your probe names, temperature limits, delay alarm times and on and off times. Please remember to click the save configuration button after completing any changes.



**Enabled** – Uncheck this box to disable the probe if your refrigerator or Freezer is out of order and/or is being serviced.

**Probe S/N** – The serial number of the probe

**Probe Name** – Name of the probe can be edited by the user

**Index** – Probe position number

**High** – The probe's high temperature limit. If the temperature exceeds the high limit, the probe will go into alarm.

**Low** – The probe's low temperature limit. If the temperature drops below the low limit, the probe will go into alarm.

**On and Off** – If a refrigerator or freezer is shut down overnight, use the on and off times to turn the temperature monitoring off. **(Ex. For a fridge that is used only between the hours of 6 am and 10 pm set the on time to 06:00 and the off time to 22:00).**

**Delay Alarm** – The time in hours and minutes that the temperature has to be out of range prior to an alarm condition alarming on the display. **(Defaults to 40 minutes, should be set with defrost cycles/time for deliveries considered).**

## USER NOTIFICATIONS

On the user notifications page you can choose which probes and to which users off site alerts are turned on for. Turn on alerts by simply clicking the check boxes beneath each probe name.

The screenshot shows the 'User Notifications' page in the Temp Minder Online interface. A blue callout circle highlights the 'User Notifications' link in the left sidebar. The main content area displays a table with columns for User Name, Delay, Internet Down, and various temperature probes (Sales Therm, Server Room, Fridge, Attic, DS Attic, Freezer, HS Freezer, Acco). Each cell contains a checkbox and a numerical value (e.g., 12).

If the Internet Down alert is turned on, a “No Data From System” alert will be sent if we do not receive any data to our FTP server from the Temp Minder™ for one hour. Data transfer can stop for one of four reasons:

1. The Temp Minder™ display has been unplugged.
2. There is no power in the facility.
3. The internet connection is down or has been unplugged.
4. There is something wrong with the display and/or cabling.

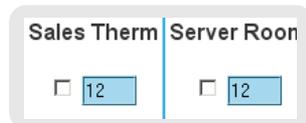


Call ICC immediately to troubleshoot a No Data From System problem

The delay time is the time in hours and minutes for the off-site notification being sent. This delay time is added to the delay alarm time on the settings page. As an example, if the delay alarm time on the settings page is set to 40 minutes and the delay time on user notifications is 20 minutes the total time that the temperature has to be out of range for prior to receiving an alert via email and or text message is one hour.



The number next to each checkbox is the frequency in hours of the repeating alarm. This value is set to 12 by default, meaning that after the first alert, the alert will repeat every 12 hours if the temperature stays outside the limits. This value can be changed to any number between 1 and 24.



## USER PREFERENCES

Click on user preferences to edit any of your personal settings. Click update to save any changes.



**Personal Information:** Includes your username, first name, last name and primary site.

Personal Information : icctest74 [Delete User](#)  
User Level:   
First Name:   
Last Name:   
Primary Site:

**Password Change:** To change your password enter your old password; type in your new password; confirm your new password and click update and save changes.

Password Change  
Old Password:   
New Password:   
Confirm New Password:   
[Reset Password to Default](#)

**Notifications:** Adjust how you would like to get the off-site alerts. Enter or add your email, mobile phone # and mobile provider.

Notifications  
Email  Text   
Email:   
Mobile #:   
Provider:

**Reports by Email:** The reports described earlier can be emailed to you daily, weekly or monthly by turning them on in this section.

Reports By Email  
Status:    
Integrated Control HQ



## Connect With Us



 [instagram.com/goicc](https://www.instagram.com/goicc)

 [twitter.com/goicc](https://twitter.com/goicc)

 [www.goicc.com](http://www.goicc.com)

 1.877.ICC.8788